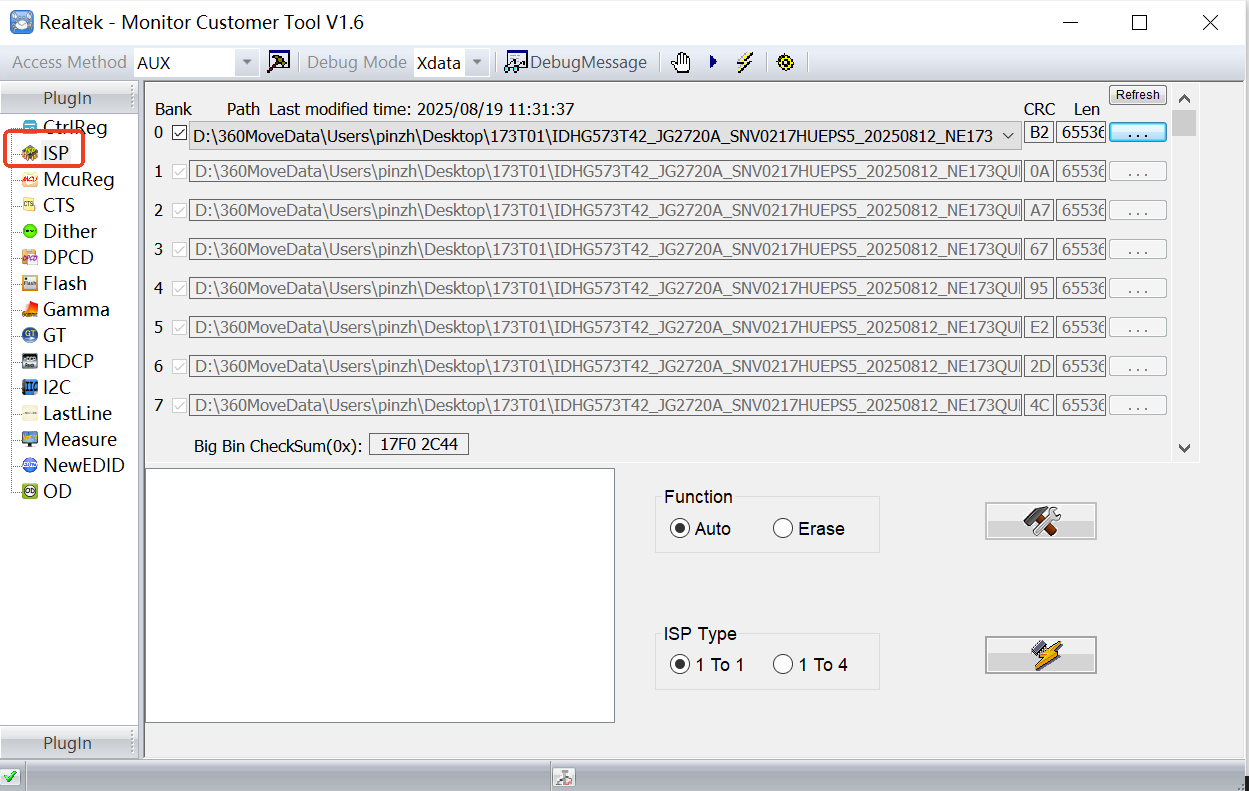
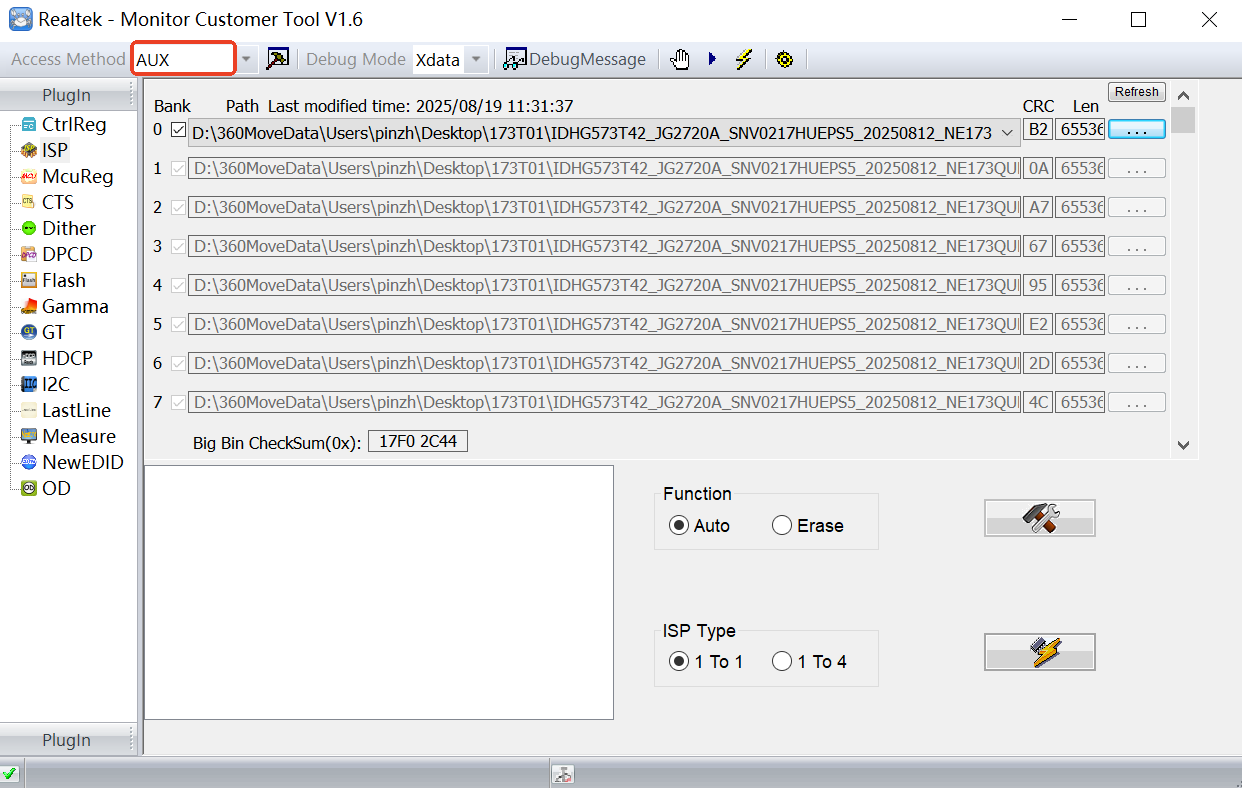
# **Firmware Upgrade SOP-173T01**

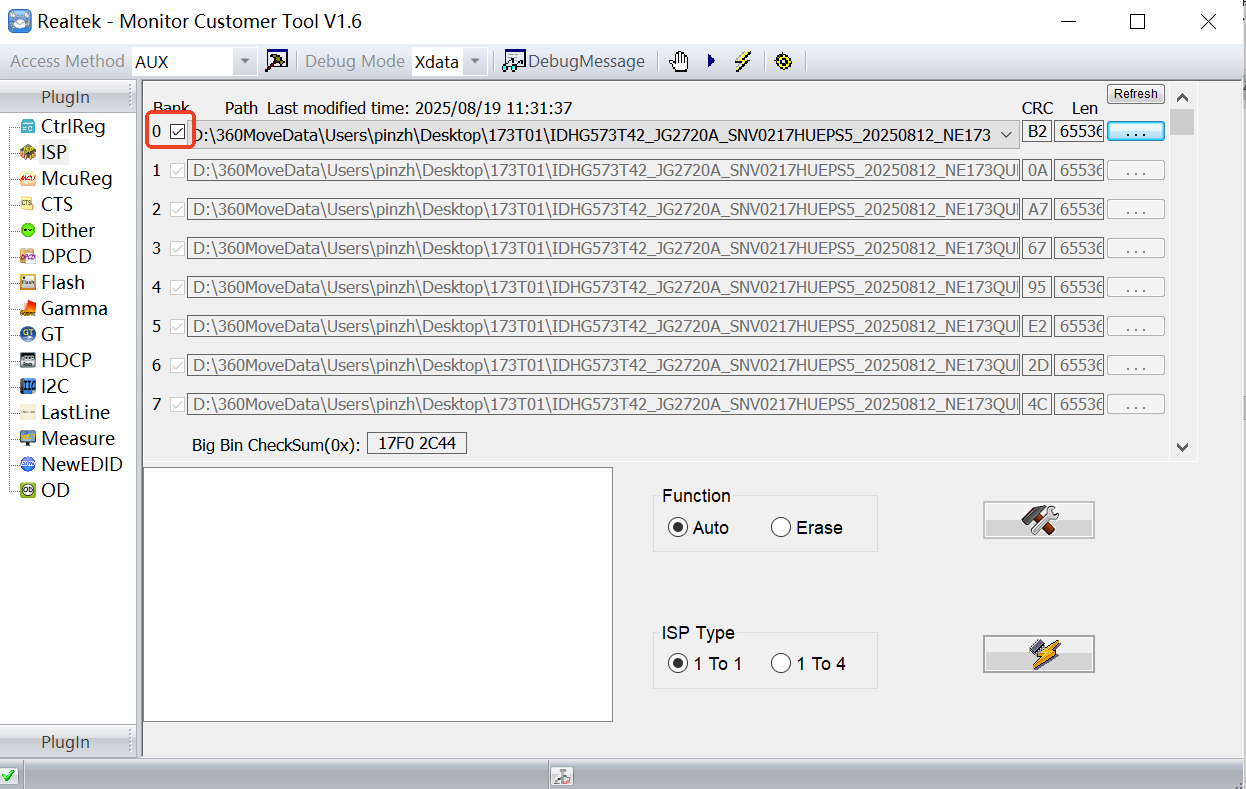
1. Unzip **Customer V1.6.zip**, then open the folder and double-click **RTDTool.exe**, select **ISP**.



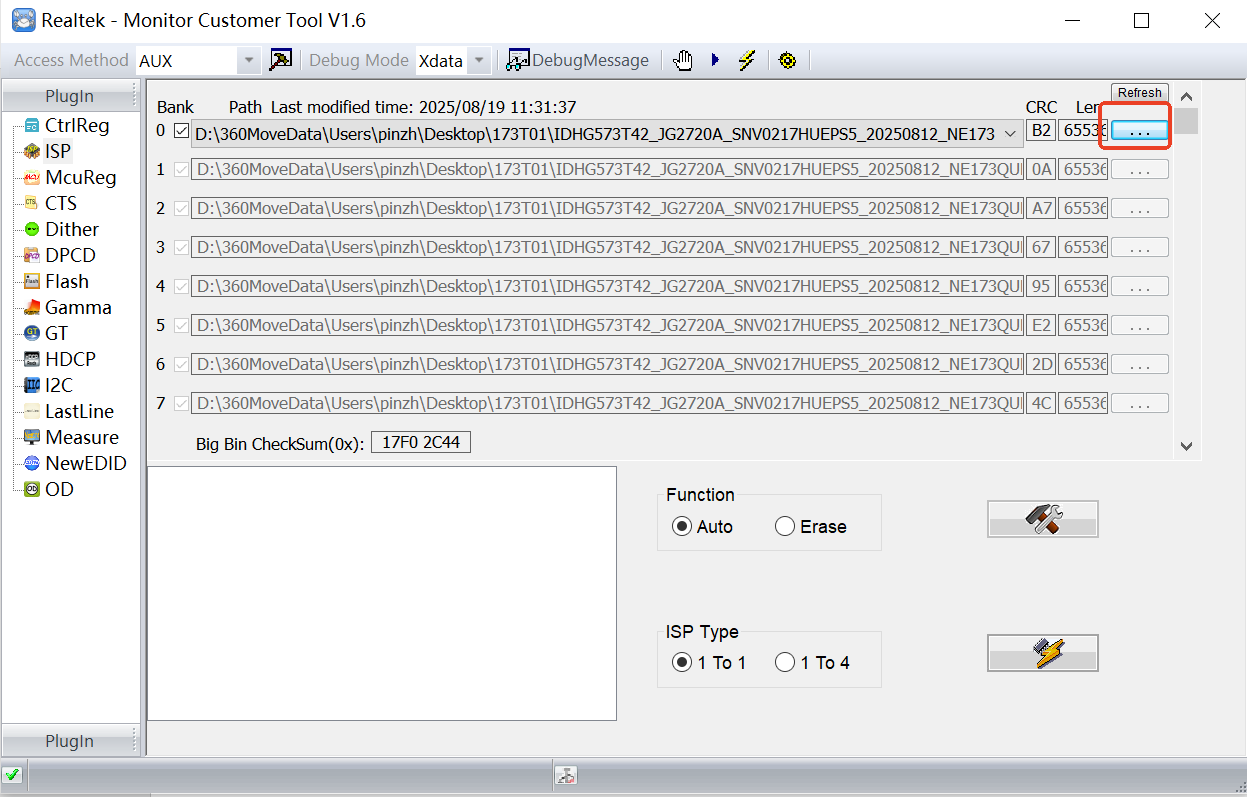
1. Select **AUX** here.



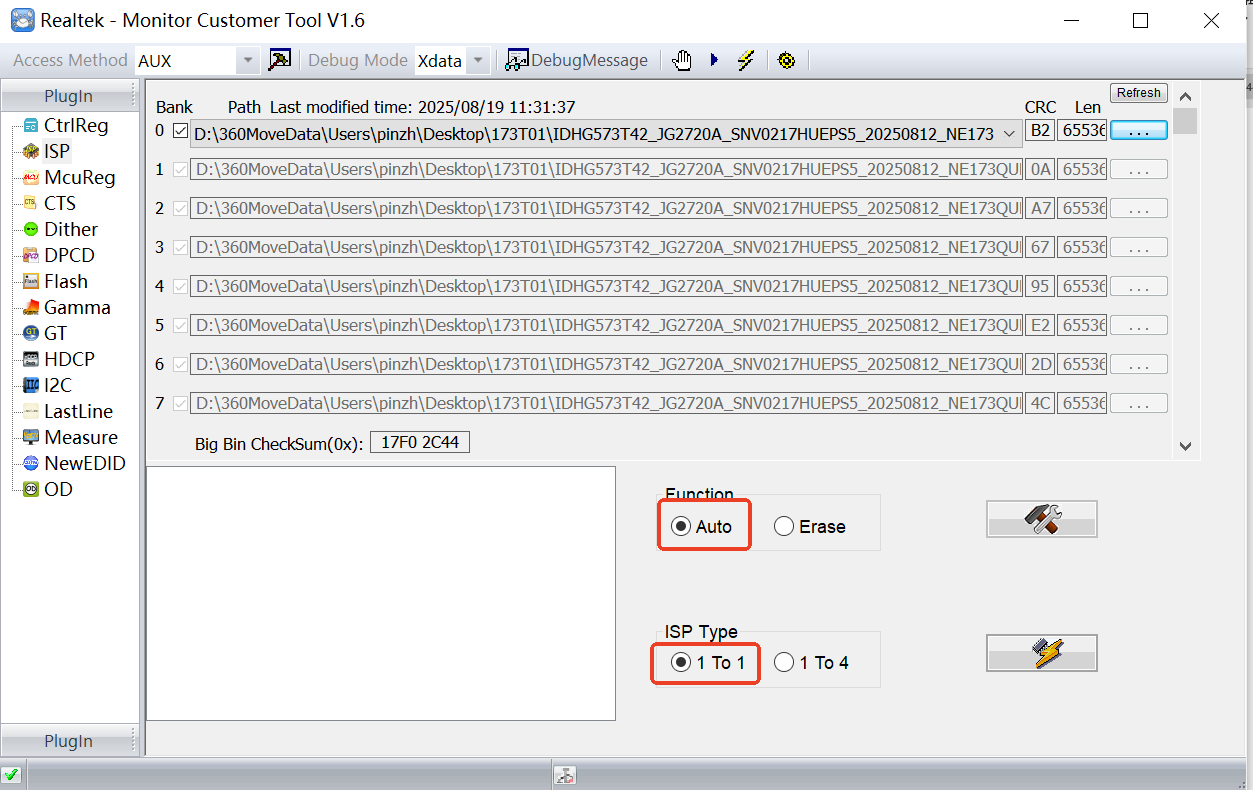
1. Choose **0**, and check the box as shown in the figure.



1. Load the firmware：

  
The firmware file is attached —**IDHG573T42\_JG2720A\_SNV0217HUEPS5\_20250812\_NE173QUM\_NY1\_3840X2160\_120HZ\_2C44(1).bin**

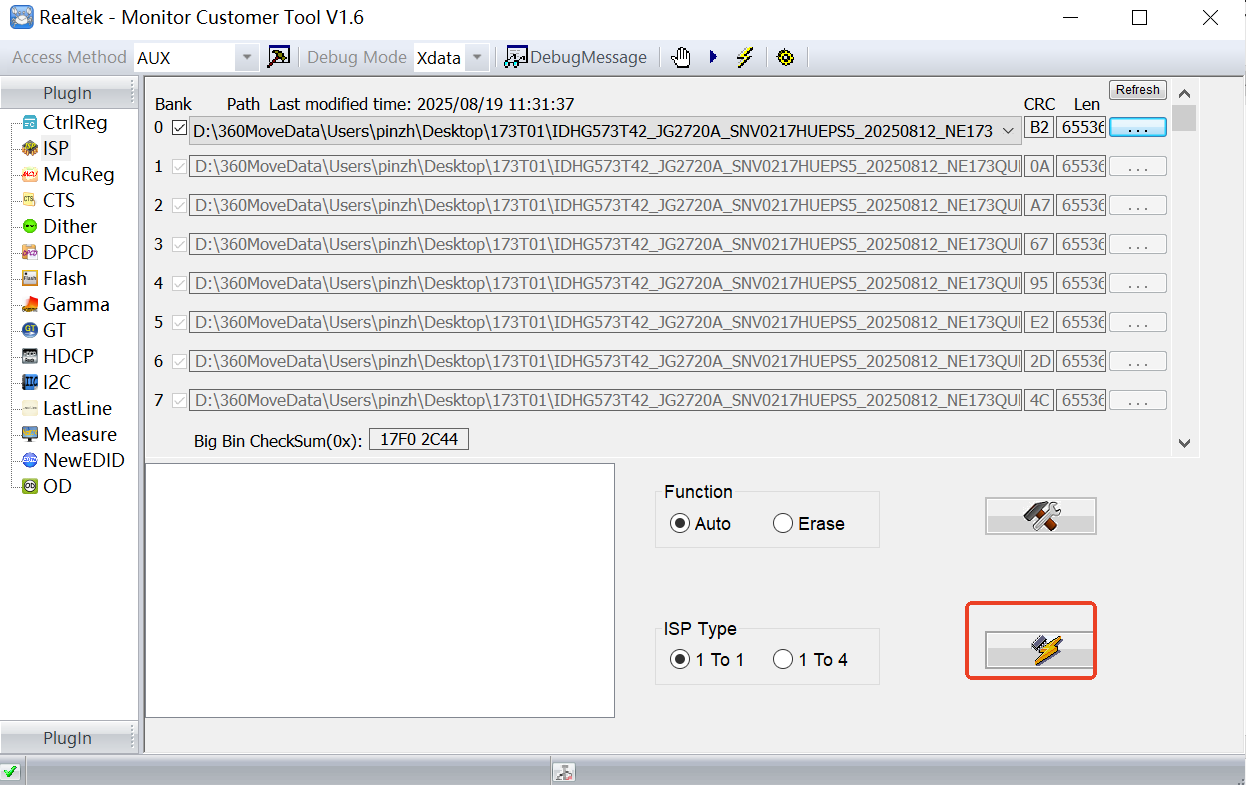
1. Select the two options shown in the figure.



1. Connect the monitor to the original power adapter, then connect it to the computer via **USB-C**. The computer must be running **Windows** and have a **full-featured USB-C port**, and the cable must be a **full-featured USB-C cable (with DP signal)**. Note: Do not disconnect the power during the upgrade process.



1. Click the lightning icon to start the upgrade.



1. The upgrade process is as follows.

